

## **Tips for Using PayPal**

A few members have had problems paying with PayPal. Here are a few tips to make your payment easier.

### **1. Phone, tablet or desktop?**

If you have a choice, use your desktop/laptop computer. Some members who had problems using their smart phone or iPad found the problems went away if they used their desktop or laptop.

### **2. PayPal account, credit, or debit card?**

If you have a PayPal account, simply click on **Log In** and pay. **OR**, if you want to pay with a credit/debit card, scroll down to where it says “**Pay with Credit Card or Visa Debit**” and click on that instead.

If you prefer to use your credit card, please be aware that **all** the information you enter must be **EXACTLY** as it appears on your credit card statement. For example, if your statement says your street is East or West, you cannot enter E or W. If your name says Mrs (without a period) your PayPal payment will not be accepted if you add a period. So, have a copy of your credit card statement handy when you complete the online form.

### **3. Releasing the data**

A few have balked when PayPal asks to tick the box for your permission to release your data. This is strictly for your bank and not for any other use. Your data must be verified by the bank before they release your money to PayPal.

After releasing the data, sometimes PayPal opens up another box and asks that you set up an account with a password etc. If you do not wish to do that, go down to the bottom of that box and click NOT KNOW and it will proceed with the transaction.

We hope these tips will do the trick but if you still have problems, please contact the Membership Committee at [registration@allto.ca](mailto:registration@allto.ca) and we will do our best to help you.